

## Contact Us

For further information, or to arrange a no-obligation meeting to discuss funeral arrangements, a pre-paid funeral plan or a memorial, please do not hesitate to contact us. We assure confidentiality and complete discretion at all times, and understand that your decisions require thought and time.

We are available 24 hours a day, 7 days a week.



### Inverness

17-29 Chapel Street,  
Inverness, IV1 1NA

01463 233366

[info@johnfraserandson.com](mailto:info@johnfraserandson.com)

### Dingwall

Lovat House, High Street,  
Dingwall, IV15 9TF

01349 808666

[www.johnfraserandson.com](http://www.johnfraserandson.com)

## Our Services

Funeral Directors, Monumental Sculptors  
and Pre-paid Funeral Plan Providers





## Company Profile

John Fraser & Son has always been a family run business. Through four generations since 1884, our local and Highland communities have entrusted us with the responsibility of caring for their bereaved families, and carrying out the final wishes of the deceased.

Our reputation for providing excellent care for over 135 years is founded on the highest standards of service and professionalism. Every member of our team is required to pass the industry standard qualifications to guarantee the highest levels of expertise.

As time has passed, John Fraser & Son has always responded to changing needs; our ability to listen, and our understanding that each funeral is unique, has enabled us to respect the deceased's last wishes, and deliver appropriate support to the family throughout their time of loss.



**Golden Charter**   
Smart Planning for Later Life



**BRAMM**  
British Register of Accredited  
Memorial Masons





## Funeral Services

Like the person who has passed, every funeral is unique, and John Fraser & Son goes to great lengths to ensure that the final wishes of the deceased and family are carried out to the last detail. Whether you choose a cremation or burial, a religious or secular ceremony, or have something special in mind, we bring our flexible approach, our depth of experience, our respect for tradition and our understanding of changing times to the planning and execution of the day.

From the moment you contact us, everything is arranged so that the day of the funeral runs smoothly. Our services include helping with administrative procedures and paperwork, as well as planning the detail of the funeral service, helping to reduce the strain on the family at this difficult and emotional time.

A meeting with one of our funeral directors can be arranged at our premises in Inverness or Dingwall, or in the privacy of your home. Once you have discussed your wishes, you receive a written estimate of costs and confirmation of the arrangements made, and we take on all the practical tasks so that the family can support each other in preparation for the day.



### Our services include:

- Care of the deceased
- Advice on registering a death
- Comprehensive arrangements for burial or cremation
- Religious and secular ceremonies
- A wide range of traditional veneered oak, solid oak and eco-friendly coffins
- Chauffeur driven Mercedes limousines
- Printing of personalised service sheets
- Funeral catering guidance
- Intimations in local and national newspapers
- Floral tribute listing and charitable donation handling
- Embalming
- UK and international repatriation



## Facilities

Our modern and spacious funeral homes in Inverness and Dingwall have been designed and built to the highest standards to provide customised care and facilities for the deceased and their families.

Created on one level to allow easy access for the disabled and with generous car parking, our funeral homes also offer consultation rooms, a fully equipped service room and private rooms for contemplation and rest.

We are pleased to provide the following:

- Service room facilities including:
  - 260 seating capacity
  - Full air conditioning
  - An induction loop hearing system
  - Livestreaming and recording of funeral services
  - A multimedia system for slideshows, videos and music in any format
  - An organ for traditional hymn music
  - A family room to gather in prior to the service
- Comfortable arrangement rooms for families to meet with a funeral director
- Private rest rooms to spend time with a loved one
- State of the art mortuary facilities
- Showroom with a wide choice of oak and eco coffins
- Large display of memorials
- Disabled wash rooms
- Baby changing facilities



## Vehicle Fleet

Our modern fleet of silver Mercedes vehicles ensures the highest standards of presentation and comfort. The limousines each accommodate six passengers, and are driven by trained and liveried chauffeurs, whose uniforms incorporate the Fraser tartan.





## Pre-paid Funeral Plans

Choosing a John Fraser & Son personalised funeral plan offers many practical advantages. While arranging your own funeral may feel strange, our experience shows that it is an effective way of reducing stress for your loved ones at an emotional time. Because you have taken the time to detail your final wishes, it only takes a single phone call for your funeral plan to be implemented.



Fix the cost of your funeral at today's prices, removing financial worry for the family at an already difficult and emotional time, and avoiding the continuing rising costs of funerals, which have already increased by 88% in the past ten years.

Because each funeral plan is tailored to meet your individual needs, it is helpful to meet with us to discuss all the options available to you.

We offer flexible payment options, from settling in full at the time of arrangement, to low-cost monthly instalments paid up to 30 years. Monies are held in a secure trust fund regulated by the Funeral Planning Authority.

**To discuss the benefits of drawing up a pre-paid funeral plan, please contact us to arrange a no-obligation meeting.**





## Memorial Services

Choosing the right memorial to remember your loved one is an important decision that takes time and thought. Our Memorial Gardens in Inverness and Dingwall offer the most extensive display of memorials in the Highlands, overseen by our experienced team including expert craftsmen.

You are welcome to visit our gardens during office hours:

### **Inverness**

Monday to Friday 9am till 5pm  
Outwith hours by appointment

### **Dingwall**

Monday to Friday 10:30am till 3:30pm  
Outwith hours by appointment

Alternatively, you can view our memorials online at [www.johnfraserandson.com](http://www.johnfraserandson.com)

Inscriptions and individual designs are engraved onto the memorials to your specifications, by our own skilled craftsmen. A sketch for your approval is provided prior to the engraving.

We are pleased to accept commissions for unique tributes. In this case, please provide detailed requirements, and we will be happy to discuss them and supply an estimate.

We carry out additional inscriptions, re-lettering and cleaning to existing memorials around the Highlands.